



THE MOST COMMON MISTAKES TO AVOID DURING SUBMISSION TO KATANA OPEN CALL

Q1. I see a „Invalid input“ message. What should I do?

A1. The fields containing errors will be highlighted. Please check the  sign on the right side of the highlighted field and follow the instructions.

Q2. I cannot copy-paste my email address to the field „Repeat email“.

A2. You need to type your email address. Copy-paste is not allowed.

Q3. My YouTube video is 2min 5 sec long. Is it going to be accepted?

A3. Your YouTube video will be accepted, but only the first 2 min of your video will be displayed to the evaluators.

Q4. I uploaded my video to a platform other than YouTube. Is it going to be accepted?

A4. No, your application will be declined. Only videos with valid YouTube link will be accepted.

Q5. Can I submit private YouTube link?

A5. No, you cannot. YouTube link has to be public or unlisted.

Q6. My application has been declined and I have received the following notification:“Please provide the YouTube link that allows embedding“. What should I do?

A6. You should login to your YouTube account and check the YouTube settings for your video. Please visit YouTube Help page and follow the instructions presented in the topic.

<https://support.google.com/youtube/answer/6301625?hl=en>

Also, in order to resubmit application, you need to upload video once again, because the system DOES NOT ALLOW to submit twice application that contains the same Youtube link.

Q7. My video link address starts with https://youtu.be....Is it going to be accepted?

A7. Yes, it will be accepted.

Q8. I have entered my phone number 064568362, but the field was highlighted and I could not submit my application. The number is correct. What have I done wrong?

A8. Please provide your phone number in format +country code 64568362.